

EXHIBIT 2

COMPLAINT ACTIVITY REPORT Case # 94375976 BBB serving Chicago & Northern Illinois

Consumer Info:

Hicklin, Braden
48 Pumpkin Hollow Rd
Barrington, NH 03825

Business Info: Chicago Motor Car

27W110 North Ave
West Chicago, IL 60185-1720
630 221-1800

Location Involved: (Same as above)

Consumer's Original Complaint :

Consumer's Desired Resolution:

11/17/2011 ebb BBB Case Received by BBB
 11/17/2011 ebb BBB Accredited Business Case Reviewed by BBB
 11/17/2011 Otto MAIL Send Acknowledgement to Consumer
 11/17/2011 Otto MAIL Inform MIP AB of Case
 11/29/2011 Otto BBB No Response to First Notice to AB
 11/29/2011 Otto MAIL Second Notice to MIP AB
 11/29/2011 rdd BBB RECEIVE BUSINESS RESPONSE : Thank You for the message; I am in the process of locating the documentation to verify that #94375976 (Braden Hicklin) was settled for the amount of \$950 which we compensated by check

11/29/2011 Otto MAIL Forward Business Response to Consumer
 12/06/2011 WEB BBB RECEIVED CONSUMER REBUTTAL : (The consumer indicated he/she DID NOT accept the response from the business.)

In reference to the \$950 check received from Chicago Motor Car--this check was 'settlement' for nothing more than the transmission and the diagnostic test for \$129 which Chicago Motor Car Corp actually REQUIRED to confirm the bad transmission.

Furthermore, the check for \$950 was only a PARTIAL reimbursement for the transmission repair. I would be happy to provide the documentation for the actual cost of the transmission along with the labor bill if necessary. However, it is not the transmission that I am currently seeking reimbursement for. (This partial reimbursement for the transmission was also stated in paragraph 3 of my complaint letter to the BBB.) \$950 check did NOT address the fact that this car was advertised as a 2.3L engine, nor does it address the numerous other serious & COSTLY issues of the ACD lights, transfer case, oil leaks, vacuum leaks, overheating, stalling, smoking & clutch issues. As previously stated, the car has spent the majority of 6 mos in repair immediately following delivery. To reiterate, the 2.3L engine that this car was stated to have in the advertisement written by Chicago Motor Car corp is a significant error in advertising and greatly affects the value of the car, as well as all the repairs required for the car to even be safe & drivable.

FYI-the original complaint was mailed CERTIFIED requiring signature of owner Parin Shah. Owner would not receive or sign for complaint.

12/07/2011 rdd MAIL Forward Consumer Rebuttal to Business
 12/12/2011 rdd BBB RECEIVED BUSINESS' RESPONSE TO REBUTTAL : Rhonda.

Please find the attached file which states that the vehicle was purchased "As-Is" - signed by Braden Hicklin

I also emailed you a copy of the check for the settlement of \$950 to this customer. Please let me know if you have any issues with the attachments or need anything further on our end to resolve. Thanks Rhonda

Best,
Christina

Christina Sheradon
(630) 956-4850

12/12/2011 rdd MAIL Send Business' Response to Rebuttal
 12/12/2011 rdd BBB More info received from the business
 12/20/2011 WEB BBB CONSUMER REJECTS BUSINESS' RESPONSE TO REBUTTAL : (The consumer indicated he/she DID NOT accept the response from the business.)

Chicago Motor Car Corp is continuously NOT responding the fact that this vehicle was misrepresented in their advertising. RE: BUILT 2.3LITER MOTOR. Please refer to page 19 of the uploaded document in reference to the claims of 'PROFESSIONAL UPGRADES INCLUDE'. This is the ORIGINAL advertisement as was published in March 2011 on the Chicago Motor Car Corp website. This car did not have a 2.3 engine and this greatly affects the value. Your business can not make any statement you please about a car and then claim 'AS-IS'.

This false statement affects the value of this car by approximately \$6000. *Please refer to the bill attached in my original complaint.

12/22/2011	rdd	BBB	Bureau Judged Case Resolved
12/22/2011	Otto	MAIL	Inform Consumer - Case Closed AJR
12/22/2011	Otto	MAIL	Inform Business - Case Closed AJR
12/22/2011	Otto	BBB	Case Closed AJR

- **Chicago Motor Cars**

27W110 North Ave

West Chicago, Illinois 60185

(630) 221-1800 | Directions

- **Chicago Motor Cars - Power Sports**

27W261 North Ave

West Chicago, Illinois 60185

(630) 957-5111 | Directions

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Similar Vehicles



- [2006 BMW 325xi AWD 4dr Sedan](#)
- Sparkling Graphite Metallic
- 25,818 mi.
- \$22,995
- Internet Price



- [2006 BMW 750Li 4dr Sedan](#)
- Titanium Gray Metallic
- 68,560 mi.
- \$26,800
- Internet Price



- [2009 Mercedes-Benz C300 4MATiC SPORT 4dr Sedan](#)
- Iridium Silver Metallic
- 38,030 mi.
- \$29,800
- Internet Price



- [2006 BMW 750Li 4dr Sedan](#)
- Titanium Silver Metallic
- 59,850 mi.
- \$29,800
- Internet Price



- [2006 Mercedes-Benz CLS500 4dr Sedan](#)
- Iridium Silver Metallic
- 71,213 mi.
- \$26,800
- Internet Price

View more:

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- [Mitsubishi Lancer Evolution VIII](#)
- [2005 inventory](#)
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- Clear All
- All Years

All Years

- Clear All
- All Makes

All Makes

- Clear All
- All Models

All Models

- Clear All
- All Condition

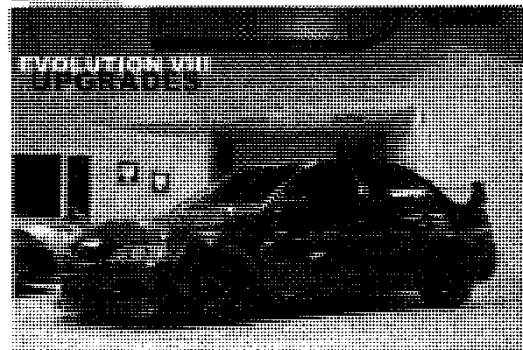
All Condition

Go

2005 Mitsubishi Lancer Evolution VIII 4dr Sedan

630.957.5100

 contact



-
-

- Internet Price
- \$25,800
- [Live Chat](#)

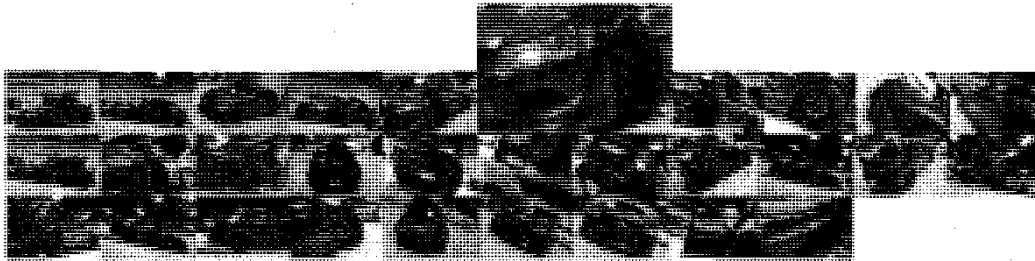
SOLD

- **Exterior:** Electric Blue Metallic
- **Interior:** Black
- **Stock #:** C5793C
- **Engine:** 2.0L DOHC ECI-MULTI EFI 16-valve turbocharged intercooled I4 eng

- **VIN #:** JA3AH86D65U046887
- **Transmission:** Manual
- **Mileage:** 54,104
- **MPG*:**

CITY
19 HWY

26 



[View More Images](#)



Customer Tools



Email Dealer



Trade Appraisal



Make an Offer



Loan Calculator

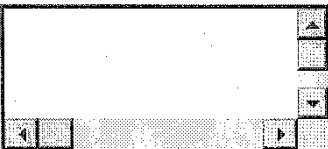


Get Approved!

- This vehicle located at:
- Chicago Motor Cars - Power Sports
- 27W261 North Ave
- West Chicago, Illinois
- 630.957.5100
- [Map this location »](#)

Vehicle Information Request

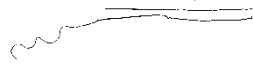
1. Full Name
2. Email Address

- 3. Phone Number
- 1. Subject
- 2. Comments 

Submit Message

Vehicle Trade Bid Offer

- 1. TRADE INFORMATION
- 2. Year
- 3. Make
 - Select a Make
 -
 - AB Inflatables
 - Acura
 - AGCO Wilmar
 - Airstream
 - Albemarle
 - Alerion
 - Alfa Romeo
 - Allegro
 - Allen
 - Allmand Bros
 - Alumacraft
 - AMC
 - American
 - American Coach
 - American Ironhorse
 - Ammann
 - Aprilia
 - Aquasport
 - Arctic Cat
 - Asplundh
 - Astec
 - Aston Martin
 - Astro
 - ASV
 - Atlas Weyhausen
 - Audi



- AUSA
- Austin
- Austin Healey
- Baja
- Barber-Greene
- Barreto
- Bass Tracker
- Bassmaster Boats
- Bavaria
- Bayliner
- Beaver
- Beneteau
- Bentley
- Beuthling
- Big Dog
- BillJax
- Blaw-Knox
- BMW
- Bobcat
- Bomag
- Bombardier
- Borderline Stamp
- Boss Hoss
- Boston Whaler
- Bounder
- Bourget
- Bristol
- Broderon
- Brush Bandit
- BSA
- Buell
- Bugatti
- Buhler
- Buick
- Bultaco
- C&C
- Cadillac
- Cambria
- Cape Craft
- Carolina
- Carver Boats
- Case
- Catalina
- Caterpillar
- Celebrity
- Centurion

- Century
- Challenger
- Champion Boats
- Chaparral
- Chevrolet
- Chinook
- Chris Craft
- Chrysler
- Cigarette
- Citroen
- Coachmen
- Cobalt
- Cobia
- Compac
- Cord
- Corniver
- Correct Craft
- Country Coach
- Coyote
- Crestliner
- Curb-Tec
- Cushman
- Custom Built Motorcycles
- Daewoo
- Damon
- Datsun
- DeLorean
- Demag
- DeSoto
- Desperado
- Ditch Witch
- Dodge
- Donzi
- Dresser
- Dressta
- Drott
- Ducati
- Dufour
- Dutchmen
- Dynapac
- Eagle
- Edsel
- Endeavour
- Farm Pro
- Fermec
- Ferrari

- Fiat
- Fiat Hitachi
- Fleetwood
- Ford
- Forest River
- Foretravel
- Formula
- Four Winds
- Four Winns
- Freightliner
- Gallmac
- GarWood
- Gehl
- Genie
- Geo
- Georgie Boy
- Glastron
- Glendale
- GMC
- GOMACO
- Gradall
- Grady White
- Ground Hog
- Grove
- Gulf Stream
- Guntert & Zimmerman
- Hake
- Hamm
- Harley-Davidson
- Harlo
- Hatteras
- Haulotte
- HEM
- Hinckley
- Hino
- Hitachi
- Hobie Cat
- Holiday Rambler
- Honda
- Hummer
- Hunter
- Huron
- Husqvarna
- Hy-Line
- Hydra-Sports
- Hylas

- Hypac
- Hyundai
- IHI
- Indian
- Infiniti
- Ingersoll-Rand
- Intensus
- International
- International Harvester
- Irwin
- Isuzu
- Itasca
- J Boats
- Jaguar
- Jamboree
- Jayco
- JCB
- Jeanneau
- Jeep
- Jinma
- JLG
- John Deere
- Kandi
- Kawasaki
- Kenner
- Kenworth
- Keystone
- Kia
- Kobelco
- Koehring
- Komatsu
- KTM
- Kubota
- Lagoon
- Lamborghini
- Lancia
- Land Rover
- Larson
- Laser
- LeeBoy
- Leibherr
- LeTourneau
- Lexus
- Liebherr
- Lift-A-Lot
- LiftKing

- Lil' Bubba
- Lima
- LINCOLN
- Link-Belt
- Load Lifter
- Lorain
- Lotus
- Lowe
- Lund
- Mack
- Mako
- Man Lift Engineering
- Manitou
- Marquis
- Maserati
- Massey Ferguson
- Master Craft
- Mastercraft
- Mauldin
- Maxum
- Maybach
- Mazda
- MBW
- MEC
- Mercedes-Benz
- Mercury
- Meridian
- Messinger
- MG
- Miller
- MINI
- Mini Cooper
- Mitsubishi
- Monaco
- Morbark
- Morgan
- Morris
- Moto Guzzi
- Multiquip
- MultiTrac
- Mustang
- MV Agusta
- Myacht
- Myers Motors
- National
- New Holland

- Newmar
- Niftylift
- Nissan
- Nitro
- Noble
- Nomad
- Northstar
- Northwood
- Norton
- Nu-Wa
- Oceanis
- Oldsmobile
- Omega Lift
- Opel
- Open Road
- Orange County Choppers
- Oshkosh
- Other
- Ottawa
- Outback
- Pace-Arrow
- Packard
- Palmetto
- Palomino
- Panoz
- Parsons
- Passport
- Pearson
- Peterbilt
- Peugeot
- Pilgrim International
- Pleasure-Way
- Plymouth
- Polaris
- Pontiac
- Porsche
- Potomac
- Power Curber
- Power Pavers
- Power Trac
- Princecraft
- Privilege
- Prowler
- R-Vision
- Ram
- Ranger

- Rayco
- Regal
- Renault
- RexCon
- Rexhall
- Reynolds
- Rinker
- Roadtrek
- Rockwood
- Rolls-Royce
- Row-R-Spade
- Royal Enfield
- RUF
- Saab
- Sabre Yachts
- Safari
- Sakai
- Salem
- Salsco
- Saturn
- Scanlift
- Scattrack
- Scion
- Sea Boss
- Sea Doo
- Sea Pro
- Sea Ray
- Seacraft
- SeaDoo
- Sealine
- Seaswirl
- Sellick
- Shannon
- Shasta
- Shelby
- Shelby Cobra
- Skamper
- Skeeter
- Skyjack
- Skyline
- smart
- Snorkel
- Southwind
- Sportsmen
- Springdale
- Sprinter

- Starcraft
- Sterling
- Stone
- Stratos
- Studebaker
- Subaru
- Sun Tracker
- Sunfish
- Sunline
- Sunnybrook
- Sunseeker
- Sunvalley
- SuperPac
- Suzuki
- Swan
- SWECO
- Swinger
- Tadano
- Tahoe
- Takeuchi
- Tartan
- Taswell
- Tayana
- TCM
- Terex
- Terramite
- Terry
- Tesla
- Tesmec
- Teton
- Thomas
- Thor
- Tiffin
- Timberland
- Tioga
- Titan
- Toro
- Tovel
- Toyota
- Trailmanor
- Travel Supreme
- Trench-Tech
- Trencor
- Triton
- Triumph
- Trophy

- UpRight
- Ural
- Vanguard
- Vermeer
- VersaDyne
- Vespa
- Vibromax
- Victory
- Volkswagen
- Volvo
- Wacker
- Waldon
- Weekend Warrior
- Weidemann
- Wellcraft
- Western Star
- Wheego
- Wiggins
- Wilderness
- Wildwood
- Willys
- Windsor Craft
- Winnebago
- Workhorse
- Xtreme
- Yamaha
- Yanmar
- ZENN
- Zeppelin

Select a Make

4. Model

5. Vin

6. Mileage

7. Ext Color

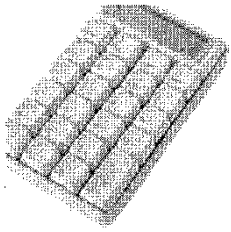
8. Int Color

1. CUSTOMER INFORMATION

2. Name

3. Email

4. Phone



5. Comment



- This vehicle located at:
- Chicago Motor Cars - Power Sports
- 27W261 North Ave
- West Chicago, Illinois
- 630.957.5100
- [Map this location »](#)

Make an Offer

1. Name
2.
3. Email
4. Phone

1. Subject

Offer on 2005 Lancer Evolution VIII

2. Offer



Vehicle Payment Calculator

1. Loan Amount (no commas)
2. Down Payment (default: 10%)
3. Interest Rate
4. Number of Months
 - o 12

- o 24
- o 36
- o 48
- o 60
- o 72

Payment



2005 MITSUBISHI LANCER EVOIII

AWD SEDAN 550+HP

ELECTRIC BLUE METALLIC

BLACK LEATHER INTERIOR

SUN & SOUND PLUS LEATHER PACKAGE

POWER SUNROOF

LEATHER SEATS

CD PLAYER

PREMIUM SOUND SYSTEM

AM FM STEREO

HIGH INTENSITY XENON HEADLAMPS

FOG LAMPS

6-SPEED MANUAL TRANSMISSION

!!! ALL WHEEL DRIVE !!!

PROFESSIONAL UPGRADES
INCLUDE:

GT35R TURBO UPGRADE

UPGRADED INTERCOOLER PIPING

UPGRADED ETS INTERCOOLER

BUILT 2.3LITER MOTOR

UPGRADED FORGED HIGH PERFORMANCE PISTONS

TURBO BACK GREDDY EXHAUST SYSTEM

CUSTOM DOWNPIPE

18INCH ROTA WHEELS IN BLACK

UPGRADED HEAVY DUTY CLUTCH

PROFESSIONLLY TINTED GLASS

SLIGHTLY LOWERED

VIS CARBON FIBER HOOD

UPGRADED CAM

UPGRADED FUEL INJECTORS

CARBON FIBER FRONT CHIN SPOILER

AMS INTAKE MANIFOLD

CUSTOM TUNE

FORGE BLOW OF VALVE
ZIETRONIX WIDEBAND AFRM DISPLAY
AEM BOOST GUAGE
AEM AIR FUEL GUAGE

**We can facilitate low-cost shipping directly to
your door. Let us do the work for you!!**

****CALL US TOLL FREE AT 1-866-284-3109****

****FOR INTERNATIONAL CALLS USE****

1-630-957-5100

****FREE AIRPORT PICKUPS****

****CLICK ON THE CARFAX LOGO FOR A FREE FULL CARFAX
REPORT OF THIS VEHICLE.****

****CALL US TO SEE IF YOU QUALIFY FOR \$300**

TOWARDS TRANSPORTAION COSTS**

****2004-2009 EBAY MOTORS TOP SELLER AWARD****

100% CHICAGO MOTOR CARS QUALITY GUARANTEE!!

100% CUSTOMER SATISFACTION!!

100% NON-SMOKER!!

100% NO EXCUSES!!

100% NO STORIES!!

100% JUST ONE LOW PRICE FOR AN OUTSTANDING CAR!!

100% CARFAX GUARANTEED!!

100% HASSLE FREE!!

****JUST ASK AROUND, OUR REPUTATION WILL
EXCEED YOUR EXPECTATIONS****

Canadian Buyers

Welcome



Take advantage of the strong CDN dollar!

Buy your pre-owned vehicle direct from America's Marketers of Highline and Luxury automobiles on EBAY and SAVE THOUSANDS of **DOLLAR\$!!!!**

It's a great time to take advantage of a favorable currency exchange rate. Importing to Canada As well as any other Countries has never been easier!! We have sold thousands of vehicles to Canadian's and outside the United States!!!!

Please review the following helpful links to assist you with importing your vehicle:

HOW TO IMPORT YOUR VEHICLE:[CLICK HERE](#)

HOW TO IMPORT YOUR VEHICLE (2ND SITE):

[CLICK HERE](#)

WHAT YOU NEED TO KNOW:

[CLICK HERE](#)

U.S. VEHICLE ADMISIBILITY:

[CLICK HERE](#)

NEED HELP EXPORTING A VEHICLE? We Use:

**BERTA UNGER
SCHAEFER TRANS INC.
580 ATLANTIC AVENUE
EAST ROCKAWAY, NY 11518
berta.unger@schaeferttransinc.com
Tel. 516 - 561 2800
Fax 516 - 561 2870**

WE AT CHICAGO MOTOR CARS STRIVE TO MAKE SURE THE CONDITION OF THIS VEHICLE WILL EXCEED YOUR EXPECTATIONS. IN TURN ALL OF OUR VEHICLES ARE HAND-SELECTED & METICULOUSLY DETAILED FROM TOP TO BOTTOM. RESULTING IN AN EXCEPTIONALLY CLEAN CAR THAT IS NEAR PERFECT AT A PRICE THAT IS UNBEATABLE! OUR ENTIRE INVENTORY OF FINE-AUTOMOBILES ARE CONSISTENTLY THE CLEANEST ONES AROUND AND WE DON'T BELIEVE IN CHARGING A PREMIUM FOR THAT SERVICE. PLEASE REMEMBER THIS IS NOT A BRAND NEW VEHICLE OFF THE SHOWROOM FLOOR, IF YOU ARE PURCHASING A PRE-OWNED VEHICLE THIS MEANS THE VEHICLE HAS BEEN DRIVEN PREVIOUSLY, SO THEREFORE WITH RESPECT TO THE MILES THERE WILL MOST LIKELY BE AVERAGE WEAR AND TEAR. OUR VEHICLES ARE ADVERTISED AT THE TIME WITH THE CURRENT MILES READING ON THE ODOMETER, THE MILEAGE ON THE ODOMETER MAY SLIGHTLY VARY FROM THE PICTURE DUE TO CUSTOMER TEST DRIVES AFTER THE PICTURES HAVE BEEN TAKEN ETC.... ALL DESCRIPTIONS, OPTIONS, SPECIFICATIONS ARE BELIEVED TO BE CORRECT BUT FROM TIME TO TIME THERE MAY BE A MISTAKE IN THE ADVERTISEMENT. IF YOU HAVE ABSOLUTELY ANY QUESTIONS OR CONCERNS ABOUT THE CONDITION OF A VEHICLE OR OPTIONS OF THE VEHICLE WE INVITE YOU TO CONTACT US. OUR CUSTOMERS ONLY DESERVE THE VERY HIGHEST LEVEL OF QUALITY AND ASSURANCE!!

IF WE RECEIVE OUR VEHICLES WITH EXTRA SETS OF KEYS, ORIGINAL BOOKS & MANUALS, SERVICE RECORDS, IT WILL BE NOTED IN THE DESCRIPTION OF THE VEHICLE AND WILL ALSO BE SHOWN IN THE PICTURES.

Included Optional Equipment

- SUN & SOUND PLUS LEATHER PKG[PC]
 - Original Price:\$3120.00
 - Details:
 - Leather Seats
 - AM/FM Stereo

- CD Player
- Power Tilt/Sliding Sunroof
- Sun/Moon Roof
- Premium Sound System
- Fog Lamps
- HID headlights

- 50 STATES EMISSIONS
- STANDARD PAINT

- LEATHER SEAT TRIM[___J]
 - Details:
 - Leather Seats

Mitsubishi Lancer Evolution VIII 4dr Sedan Standard Equipment

- EPA FUEL ECONOMY RATINGS
- City 19/hwy 26 (2.0L engine/5-speed manual trans)
- EXTERIOR
- Front/rear color-keyed bumpers
- Front center bumper air inlets
- Aluminum hood w/heat expulsion vent
- Aluminum front blister-type fenders
- Front underbody airdam
- Full-size color-keyed rear spoiler w/black carbon-fiber airfoil
- Black front mesh grille
- Projector halogen headlights
- Twilight side marker lights
- Clear jeweled rear tail lamps
- Tinted solar control glass
- Color-keyed dual pwr mirrors
- Variable front intermittent windshield wipers w/washers
- Intermittent rear wipers w/washers
- Color-keyed door handles
- INTERIOR
- Custom RECARO cloth front sport bucket seats
- High-back rear seats w/headrests/rear center armrest/cup holders
- Front center console w/storage & armrest
- Front/rear floor mats
- MOMO leather-wrapped height adjustable tilt steering wheel
- Leather-wrapped shift knob/parking brake lever
- Black-faced red illuminated instrument cluster

- Instrumentation-inc: center-located 9000rpm tachometer, digital odometer/ trip meter
- I/P mounted headlight leveling control

- Pwr windows w/driver side auto-down
- Pwr door locks w/security logic
- Remote keyless entry
- Anti-theft engine immobilizer
- Remote releases-inc: hood, trunk, fuel
- Manual air conditioning w/multi-speed climate control fan
- Rear window defogger w/timer
- 140-watt AM/FM stereo w/CD player, (6) speakers
- Rear roof mounted antenna
- Digital clock
- Illuminated ignition key cylinder
- Front map lights
- Front cup holders
- 12-volt accessory pwr outlet w/illumination
- (3) assist grips
- Titanium accent panels
- Front door storage pockets
- Day/night rearview mirror
- Driver & front passenger covered visor w/vanity mirrors
- Cargo area trim/carpeting
- Trunk lamp

- **MECHANICAL**
- 2.0L DOHC ECI-MULTI EFI 16-valve turbocharged intercooled I4 engine
- Twin-scroll turbocharger
- 5-speed manual transmission w/OD
- Full-time all-wheel drive w/active center differential, front helical torque sensing/rear mechanical limited-slip differential
- Independent MacPherson strut front suspension w/inverted shock absorber, forged aluminum lower control arms, front strut tower brace
- Multi-link wishbone rear suspension w/forged aluminum trailing & lateral links, cast aluminum crossmember
- Front/rear stabilizer bar
- P235/45WR17 Yokohama ADVAN high-grip tires
- Compact spare tire w/steel wheel
- 17" x 8" ENKEI alloy wheels
- Pwr rack & pinion steering
- Pwr front/rear ventilated BREMBO disc brakes
- 4-wheel anti-lock braking system w/electronic brake distribution
- 14.0 gallon fuel tank
- 4" chrome-plated single tailpipe
- Dual muffler w/variable back-pressure valve
- **SAFETY**
- Driver & front passenger airbags
- 3-point safety belts for all occupants
- Height adjustable front shoulder belt anchors w/pretensioners & force limiters

- Child safety rear door locks
- Rear seat LATCH system (lower anchors & tethers for children) for child safety seats
- Interior trunk lid release handle
- Front & rear crumple zones
- Aluminum side-guard door beams

All advertised prices exclude government fees and taxes, any finance charges, any dealer document preparation charge, and any emission testing charge. The price for listed vehicles as equipped does not include charges such as: License, Title, Registration Fees, State or Local Taxes, Dealer Prep, Smog Fees, Credit Investigation, Optional Credit Insurance, Physical Damage of Liability Insurance, or Delivery Fees. DEALER makes no representations, expressed or implied, to any actual or prospective purchaser or owner of this vehicle as to the existence, ownership, accuracy, description or condition of the listed vehicle's equipment, accessories, price, specials or any warranties. Any and all differences must be addressed prior to the sale of this vehicle.

12/09/2011 15:40 FAX 630 790 4967

COMM-BANK BOOK KEEPING

002

Chicago Motor Cars
 27 W. 110 North Ave.
 West Chicago, IL 60185
 (830) 221-1800
 www.chicagomotorcars.com

Community Bank - Wheaton / Glen Ellyn
 Wheaton, IL 60187

024299

70-2543/719

DATE	CHECK NUMBER
4/19/2011	24299

PAY THIS AMOUNT		
*****950	DOLLARS	00
		CENTS

AMOUNT OF CHECK
*****950.00

Nine Hundred Fifty DOLLARS and 00 CENTS

TWO SIGNATURES REQUIRED ON AMOUNTS OVER \$500.00
 VOID AFTER 90 DAYS

TO THE ORDER OF
 BRADEN HICKLIN
 46B SIXTH STREET
 DOVER, NH 03820

Braden Hicklin

⑈024299⑈ ⑆071925431⑆ 130774⑈

Date:04/25/2011 Account:130774 Amount:\$950.00 Serial:24299 TranCode:0 TR:71925431 Sequence:9500628430 DbCr:D Canadian:-
 Endpoint:0 OnUs:Y ExceptionCode:- ReturnItemCode:0 ProcCode:INC Run:0001

024299⑈

FEDERAL SAVINGS BANK
 DOVER, NH 03820
 #19

APR 22 2011
 70018

Federal Savings Dover
 >211470018< 2011-04-22
 Barrington 052030467

DO NOT SIGN BELOW THIS LINE
 IMPROPER SIGNATURES WILL VOID CHECK

ENDORSE CHECK HERE
 X *Braden Hicklin*

BUYERS GUIDE

IMPORTANT: Spoken promises are difficult to enforce. Ask the dealer to put all promises in writing. Keep this form.
Mitsubishi Lancer Evo 2005 JA3AH86D65U046887

Vehicle Name 5793C Model _____ Year _____ Vin Number _____

Dealer Stock Number (Optional) _____

WARRANTIES FOR THIS VEHICLE



AS IS - NO WARRANTY

YOU WILL PAY ALL COSTS FOR ANY REPAIRS. The dealer assumes no responsibility for any repairs regardless of any oral statements about the vehicle.



WARRANTY

FULL LIMITED WARRANTY. The dealer will pay _____ % of the labor and _____ % of the parts for the covered systems that fail during the warranty period. Ask the dealer for a copy of the warranty document for a full explanation of warranty coverage, exclusions, and dealer's repair obligations. Under state law, "implied warranties" may give you even more rights.

SYSTEMS COVERED:

DURATION

SYSTEMS COVERED:	DURATION
AS IS SHOWN	

SERVICE CONTRACT. A service contract is available at an extra charge on this vehicle. Ask for details as to coverage, deductible, price, and exclusions. If you buy a service contract within 90 days of the time of sale, state law "implied warranties" may give you additional rights.

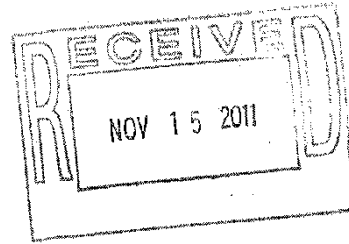
PRE-PURCHASE INSPECTION: ASK THE DEALER IF YOU MAY HAVE THIS VEHICLE INSPECTED BY YOUR MECHANIC EITHER ON OR OFF THE LOT.

SEE THE BACK OF THIS FORM for important additional information, including a list of some major defects that may occur in used motor vehicles.

This form, required by the Federal Trade Commission, was printed by JESSE WHITE - Secretary of State.

October 15, 2011

Attn: Parin Shah-Personal & Confidential
Chicago Motor Cars
27W110 North Avenue
West Chicago, IL 60185



Dear Mr. Shah,

I am writing regarding my recent purchase of a 2005 Mitsubishi Lancer Evolution VIN# JA3AH86D85U053744 around mid-March 2011. The sale price of this car was \$25,800.

The book value of this car was approximately \$20,000. As evidenced by the difference in figures, it is obvious that this difference was based on claims made regarding the car being 'built' and high performance and having a 'built 2.3 engine' as advertised and proclaimed by your dealership. From the time this car was removed from the delivery trailer, there was immediate communication with Chicago Motor Cars regarding suspected problems with the transmission, transfer case, ACD lights all on and ACD non-functional, oil leaks, vacuum leaks & overheating, excessive and CHRONIC stalling, excessive smoke, non-functional 3rd gear, reverse gear issues, clutch issues, etc. I have all the email records documenting this communication.

After numerous emails and phone conversations with Nizar and Mark regarding reimbursement on the transmission and transfer case., we eventually received a check for \$950.00 for **partial** reimbursement of a transmission rebuild. Mind you, a portion of this was for reimbursement that was agreed on **ONLY** if we agreed to take to a dealership for confirmatory diagnosis. Chicago Motor cars would only reimburse for this one specific diagnostic. This is all that we were offered by Chicago Motor Cars for the many repairs that would be needed.

Since this car was delivered, it has not been drivable or even in my possession the majority of time. This is due to the constant time in repair shops, which I have also incurred towing charges for as well. I'm sure you understand that my intent was not go out and buy a \$26k car so that I could rent or borrow someone else's car. At the present time, there are still some issues with stalling that are being addressed.

Please note the following things that were noted in your own original listing:

2.3 built engine- This car DOES NOT have a 2.3 liter. The car was torn apart and I have pictures and a reputable shop (SYNERGY AUTO LAB) to back this. I would have never given this car a second look if it didn't have the 2.3 liter. With the car supposedly making the power it was, the stock 2.0 engine would have blown.

BA

The 2.3 built engine is a major problem-because it is NOT. This is a **gross misstatement of fact**. This car was sold with nothing more than the standard 2.0 engine in it. This was discovered while the car was getting major repairs done, simply to get the car running in an acceptable manner. This is a major issue for me as this was the primary reason I was willing pay above book price on this car.

Professional tuning: Again, according to email response from your salesman—this car was tuned at AMS in Chicago. This never happened and was confirmed by AMS. I have statements in writing from AMS. The car was running extremely rich and continually stalled out on me due to a bad tune and the MAP sensor being junk.

550+ HP and 485 at the wheels- In the original ad the car was said to have 550+ hp and I have an E-mail From Nizar that the car has **485** horsepower at the wheels. The car had nowhere near either of these numbers. I had the 2005 Mitsubishi Lancer Evolution 8 professionally tuned by Granite State Dyno and the car ran out of injector at **435whp** because of the injectors. I have dyno charts to reflect these findings. The numbers this car was supposed to make is not possible with the setup the car has on it.

I am providing you with a copy of Chicago Motor Cars sale listing. Although it's understood that this car was sold 'as-is', a consumer is legally entitled to certain expectations of the car's condition and drivability. In addition, deliberate misstatements about the car would seem fraudulent. You, as a dealership cannot make claims regarding details such as this if you are basing it on anything other than fact. Engine size along with several other misrepresentations have been made in the sale of this car.


The car has been at Synergy Auto lab getting major repairs done since **June 2011** and has been in and out of our local auto shop many times prior to June.

I fully expect to hear a very reasonable resolve to all above mentioned issues at your very earliest convenience and hope that you do accept this opportunity to satisfy me as a customer. Enclosed are receipted bills for the total sum of \$17,418.76, which include an invoice for the cost of replacing the current engine with the 2.3 engine that Chicago Motor Cars stated this car was equipped with.

I look forward to hearing from you in a timely manner.

Sincerely,

Braden Hicklin
48 Pumpkin Hollow Rd.
Barrington, NH 03825



cc: Chicago Better Business Bureau

Synergy Auto Lab
 210 Union Street
 Manchester, New Hampshire. 03103
 Phone - 603-606-2204 Fax - 000-606-2204

ESTIMATE #

001280

ESTIMATE FOR SERVICES

Estimate Date : 08/23/2011

Hicklin, Braden
 46B Sixth Street
 Dover, NH 03820
 Home 603-781-4859
 Cust Id: 208

2005 Mitsubishi - Lancer Evolution
 Lic # : 3095684 Odometer In: 0
 Unit # :
 VIN # : JA3AH86D65U046887

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
GSC 2.3L Stroker engine service.				Customer requests removal of the stock engine and replace with 2.3L stroker engine.	2,250.00
GSC 2.3L	1.00	3,750.00	3,750.00		
OEM Mitsubishi Waterpump					
Waterpump	1.00	195.00	195.00		
OEM Mitsubishi Oil Pump					
Oil Pump	1.00	276.57	276.57		
OEM Engine Gasket Set					
Engine Gasket Set	1.00	300.00	300.00		
Engine oil filter					
Engine Oil Filter	3.00	6.50	19.50		
Brad Penn Break In Oil					
BP Break In Oil	10.00	7.50	75.00		

Parts : \$ 4,616.07 Labor : \$ 2,250.00 \$ 0.00 **Total : \$ 6,866.07**

Thank you for choosing Synergy Auto Lab!

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle described for testing and/or inspection. Express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. SMOG: I understand that I can have emission service and/or adjustments done elsewhere. I hereby waive this right.

TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within 7 days of the date shown above if I choose not to authorize the service recommended. All Parts removed will be discarded unless instructed otherwise: Save all Parts . NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE.

SIGNATURE..... Date..... Time.....

Russo, John

Synergy Auto Lab
 210 Union Street
 Manchester, New Hampshire. 03103
 Phone - 603-606-2204 Fax - 000-606-2204

ESTIMATE #

001281

ESTIMATE FOR SERVICES

Estimate Date : 08/23/2011

Hicklin, Braden
 46B Sixth Street
 Dover, NH 03820
 Home 603-781-4859
 Cust Id: 208

2005 Mitsubishi - Lancer Evolution
 Lic # : 3095684 Odometer In: 0
 Unit # :
 VIN # : JA3AH86D65U046887

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
CBRD Radiator				Customer states vehicle is running poorly please	150.00
CBRD	1.00	550.00	550.00	daignose.	
OEM ignition Coil				Diagnosed vehicle issues.	
OEM Coil	1.00	110.00	110.00	Customer requests that all the oil leaks bc fixed	650.00
OEM Engine Gasket Set				Fixed customer oil leaks.	
OEM Engine Gasket	1.00	300.00	300.00	Customer requests removal and replacement of	260.00
Garrett CHRA replacement				transercase	
Turbo CHRA	1.00	875.00	875.00	Removed and replaced transercase	
Jacks Transmission Transercase rebuild				Customer requests replacement of leaky radiator	130.00
Jacks Rebuild	1.00	2,750.00	2,750.00	Replaced leaky Radiator	
				Customer requests replacement of turbo CHRA	195.00
				Replaced turbo CHRA	
				Customer requests retune of vehicle	500.00

Parts : \$ 4,585.00 Labor : \$ 1,885.00 \$ 0.00 Total : \$ 6,470.00

Thank you for choosing Synergy Auto Lab!

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle described for testing and/or inspection. Express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. SMOG: I understand that I can have emission service and/or adjustments done elsewhere. I hereby waive this right.

TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within 7 days of the date shown above if I choose not to authorize the service recommended. All Parts removed will be discarded unless instructed otherwise: Save all Parts . NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE.

SIGNATURE..... Date..... Time.....

Russo, John

Synergy Auto Lab
 210 Union Street
 Manchester, New Hampshire. 03103
 Phone - 603-606-2204 Fax - 000-606-2204

INVOICE
453
 Org. Est. # 001132

INVOICE

Print Date : 09/10/2011

Hicklin, Braden
 46B Sixth Street
 Dover, NH 03820
 Home 603-781-4859
 Cust ID : 208

Ref #:

2005 Mitsubishi - Lancer Evolution
 2.0L, In-Line4, VIN (D)
 Lic # : 3095684 Odometer In : 56168
 Unit # : Odometer Out : 56174
 Vin # : **JA3AH86D65U046887**
 Hat # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
Camshaft Oil seal MD372536	2.00	11.53	23.06	Customer states car runs poorly and over heats. Was towed in. Please check and advise.	130.00
Crankshaft Oil Seal MD343563	1.00	20.38	20.38	Found one coil to be melted down. Ran diagnostic checks on vehicle. Cooling system pressure test showed to have a leaking radiator. Compression tested and leak down tested OK!	
Valve cover Gasket MD186785	1.00	6.57	6.57		
Oil Return Gasket 1 MR258477	1.00	1.73	1.73	Fix oil leaks coming from the engine.	585.00
Exhaust Flange VIB 1473S	2.00	20.95	41.90	received \$2200 for parts on 7/29 Customer requests manifold be ceramic coated.	156.25
Blow Off Valve Assembly VIB 16002A	1.00	196.60	196.60	Manifold has been ceramic coated in satin black. Customer Requests removal and re-installation of transfer case.	130.00
Intake Tube Straight VIB 2173	2.00	23.30	46.60	Removed and packaged transfer case for Jacks rebuild. Re-installed after rebuild.	
Intake Tube 45 VIB 2175	1.00	24.00	24.00	Customer requests fabrication of intercooler pipes.	260.00
Intake Tube 90 VIB 2176	3.00	24.00	72.00	Fabricated custom intercooler piping.	
Stainless Steel Reducer VIB 2632	1.00	48.75	48.75	Customer requests replacement of radiator	65.00
Silicone Sleeve Connector VIB 2711	1.00	78.00	78.00	Replaced radiator with CBRD Slim radiator	
Silicone Connector 3" VIB 2715	1.00	88.20	88.20		
Silicone Sleeve Con 4" VIB 2718	1.00	11.50	11.50		
Silicone Transition Connecotor VIB 2772	2.00	21.25	42.50		
90 degree transition elbow VIB 2782	1.00	56.10	56.10		
Aluminum Tubing 3" VIB 2869	2.00	36.15	72.30		
Fuel Pump AER 11142	1.00	157.07	157.07		
CBRD Slim Radiator CBRD RAD	1.00	550.00	550.00		
Odyssey PC680 Battery PC680	1.00	120.95	120.95		

 **PAID**

-----Original Message-----

From: Jacks Transmissions LLC <shop@jackstransmissions.com>

To: Braden717 <Braden717@aol.com>

Sent: Mon, Jul 25, 2011 10:55 pm

Subject: Order confirmation for order #2151

Thank you for placing your order with Jacks Transmissions LLC!

This email is to confirm your recent order.

Date 07/25/2011

Shipping address

Synergy Auto Lab
210 Union St
Manchester, New Hampshire 03103
United States

Billing address

Synergy Auto Lab
210 Union St
Manchester, New Hampshire 03103
United States

1x Stage 2 Transfer Case Rebuild - Jacks Transmissions will ship you a box and shipping label for your core! \$60.00 / Yes, coat it! \$25.00 / Yes, install Wavetrac Front LSD! \$949.99 for \$2,484.98 each

Subtotal : \$2,484.98 USD

Shipping : \$65.00 USD

Total : \$2,549.98 USD

Synergy Auto Lab
 210 Union Street
 Manchester, New Hampshire. 03103
 Phone - 603-606-2204 Fax - 000-606-2204

INVOICE
525
 Org. Est. # 001375

INVOICE FROM HISTORY

Work Completed Date : 09/23/2011

Invoice Date : 09/23/2011
 Print Date : 11/01/2011

Hicklin, Braden
 46B Sixth Street
 Dover, NH 03820
 Home 603-781-4859
 Cust ID : 208

Ref # :

2005 Mitsubishi - Lancer Evolution
 2.0L, In-Line4, VIN (D)
 Lic # : 3095684
 Unit # :
 Vin # : **JA3AH86D65U046887**
 Hat # :
 Odometer In : 56579
 Odometer Out : 56579

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
Hose				Straighten 2 wheels	145.00
Misc	1.00	25.00	25.00	Straightened wheels	
Clamps				Perform Alignment	80.00
Misc	1.00	5.00	5.00	4 Wheel Alignment	
Gas				Balance 4 Wheels	20.00
Fuel	1.00	30.00	30.00	Balanced Wheels	

[Technicians : Ashby, Jason JA]

Org. Estimate \$325.00	Revisions \$0.00	Current Estimate \$ 325.00	Additional Cost	Revised Estimate	Labor: 245.00
					Parts: 60.00
					Sublet: 0.00
					Sub: 305.00
					Tax: 0.00
					Total: 305.00
					Bal Due: \$0.00

[Payments - Check (#134) - \$305.00]

Thank you for choosing Synergy Auto Lab!
 I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

SIGNATURE..... Date..... Time.....
 Written By: Russo, John Page 1 of 1 01.17.07 Copyright Mitchell 1 fwcic1

-----Original Message-----

From: service <service@paypal.com>
To: Braden Hicklin <Braden717@aol.com>
Sent: Mon, Jul 25, 2011 10:55 pm
Subject: You have authorized a payment to Jacks Transmissions



Jul. 25, 2011 19:55:38 PDT
Transaction ID: 49034040MM940270E

Hello Braden Hicklin,

You authorized a payment of \$2,549.98 USD to Jacks Transmissions
(sales@jackstransmissions.com)

Your funds will be transferred when the merchant processes your payment. Any money in your PayPal account at that time will be used before any other payment source.

Thanks for using PayPal. To see the full transaction details, log in to your PayPal account.

It may take a few moments for this transaction to appear in your account.

Merchant
Jacks Transmissions
sales@jackstransmissions.com

Instructions to merchant
You haven't entered any instructions.

Shipping address - unconfirmed
Synergy Auto Lab
210 Union St
Manchester, NH 03103
United States

Shipping details
The seller hasn't provided any shipping details yet.

Description	Unit price	Qty	Amount
	\$2,549.98 USD	1	\$2,549.98 USD
		Subtotal	\$2,549.98 USD
		Total	\$2,549.98 USD
		Payment	\$2,549.98 USD

Payment sent to sales@jackstransmissions.com

Invoice ID: #2151.1

Issues with this transaction?

You have 45 days from the date of the transaction to open a dispute in the Resolution Center.



Questions? Go to the Help Center at: www.paypal.com/help.

Please do not reply to this email. This mailbox is not monitored and you will not receive a response. For assistance, log in to your PayPal account and click **Help** in the top right corner of any PayPal page.

You can receive plain text emails instead of HTML emails. To change your Notifications preferences, log in to your account, go to your Profile, and click **My settings**.